

NOTICE OF ADDITIONAL PUBLIC HEARING

D.T.E. 01-65

December 4, 2001

Investigation by the Department of Telecommunications and Energy on its own motion into the service quality of Boston Edison Company, Cambridge Electric Light Company, and Commonwealth Electric Company, d/b/a NSTAR Electric.

On August 24, 2001, the Department of Telecommunications and Energy ("Department") opened an investigation into the service quality of Boston Edison Company, Cambridge Electric Light Company and Commonwealth Electric Company, d/b/a NSTAR Electric ("NSTAR" or "Company"). Specifically, the Department stated that we would focus our investigation on (1) the Company's diagnosis of operational or physical plant difficulties that could cause significant electricity outages within the Company's distribution system; and (2) the Company's procedures to issue comprehensive reports to consumers relating to significant electricity outages.

In the order opening the investigation, the Department directed NSTAR to submit information pertaining to issues including the adequacy of growth forecasting, the appropriateness of communications and notification procedures, the aptness of plans to restore critical service or ease prolonged outages, and personnel availability. The Company's filing is available for public inspection at the offices of the Department, One South Station, 2nd Floor, Boston, Massachusetts 02110, Monday through Friday, between the hours of 9:00 a.m. and 5:00 p.m. or at the offices of NSTAR Electric, One NSTAR Way, Westwood, Massachusetts 02090 (Contact Person: William Stowe, Esq. at 617-424-2544).

The Department held public hearings between November 26, 2001 and November 29, 2001, in Brookline, Stoneham, Boston, New Bedford, Medfield, Hyannis and Arlington, Massachusetts and heard comments on NSTAR's filing. On January 17, 2002 at 10:00 a.m. the Department will hold an additional public hearing to receive comments on the Company's filing. The hearing will take place at the Department's offices, One South Station, 2nd Floor, Boston, Massachusetts.

Persons interested in commenting on the petition may appear at the public hearing or file written comments by January 30, 2002 with:

Mary L. Cottrell, Secretary
D.T.E. 01-65
Department of Telecommunications and Energy
One South Station
Boston, MA 02110

The Department requests that comments be submitted to the Department in electronic format using one of the following methods: 1) by e-mail attachment to dte.efiling@state.ma.us, or 2) on a 3.5" floppy diskette, IBM-compatible format. The text of the e-mail or the diskette label must specify: 1) an easily identifiable case caption (NSTAR), 2) docket number (D.T.E. 01-65), 3) name of the person or company submitting the filing, and 4) a brief descriptive title of document (i.e., comments). The electronic filing should also include the name, title and phone number of a person to contact in the event of questions about the filing. Text responses should be written in either Word Perfect (naming the document with a ".wpd" suffix) or in Microsoft Word, (naming the document with a ".doc" suffix). Data or spreadsheet responses should be compatible with Microsoft Excel. Documents submitted in electronic format will be posted on the Department's Website, <http://www.magnet.state.ma.us/dpu>.

ORDER OF NOTICE

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NSTAR Electric is required to give notice of the public hearings by publication once at least fourteen (14) days prior to January 17, 2002 in the Boston Globe or the Boston Herald. NSTAR Electric is also required to give notice of the public hearings by publication in the Cape Cod Times, the Lynn Daily Item, the Middlesex News (Framingham), and the New Bedford Standard-Times. NSTAR Electric is further ordered to serve a copy of this notice by mail to the Chairmen of the Boards of Selectmen, the Mayors, and the City Clerks in every municipality in its service territories.

NSTAR Electric is required to make return of service and publication at the time of the public hearing on January 17, 2002.

By Order of the Department,

Mary L. Cottrell, Secretary